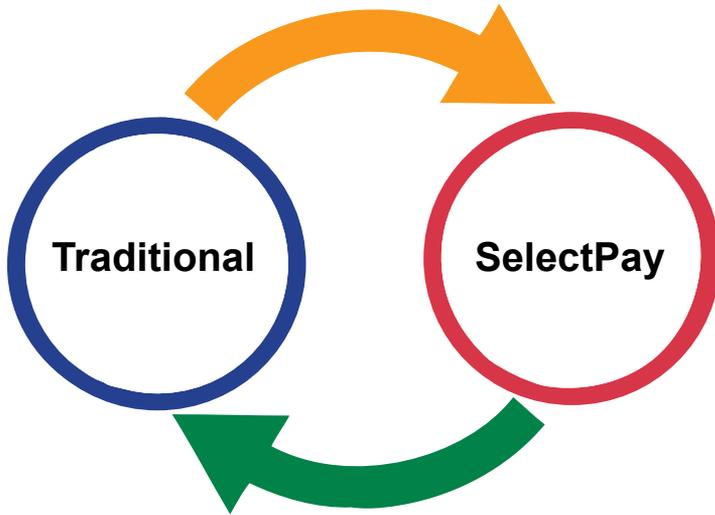


SelectPay PROGRAM



What is SelectPay?

SelectPay is a new pay-as-you-go program that offers the opportunity to pay when you want, in the amounts you want. Instead of receiving a monthly paper bill, usage is calculated daily. SelectPay members never pay a late fee.

Is SelectPay the Right Choice for Me?

Would it be easier for you to make weekly or bi-weekly payments rather than one large payment each month? SelectPay customers are eligible to have their deposit waived or refunded and applied toward their current energy costs. Any member interested in monitoring or lowering his or her electricity use could benefit from the SelectPay program.

How Can I Check My Balance?

You can verify your account balance anytime by calling 1.800.375.7423 or logging on to your account at www.nwecok.coop or through NVEC's mobile app. You are in total control of how and when you check your balance.

What if My SelectPay Runs Low?

You will receive a low balance notice via automated calling service, via e-mail or text message – YOU choose. This will allow you time to purchase power before your meter will be disconnected. Purchasing more power is convenient, even on weekends and holidays by calling 1.888.252.9372 or using the kiosk located at the Woodward office. You can also make payments online or during our business hours at the Woodward or Buffalo office.

I Have a Traditional Account. Can I Switch to SelectPay?

Yes! You can switch to a SelectPay account even if you already have service with Northwestern Electric Cooperative, Inc. Any existing security deposit will be applied to your current account.

How Can I Make SelectPay Work for Me?

SelectPay works best for people who want to take control of their energy usage and electric account. By monitoring your consumption on a regular basis, you will begin to notice patterns in your day-to-day usage. You will be able to notice a difference in usage when you have additional house guests or on vacation when there may be little usage.

How Can I Sign Up?

Just call our Customer Service Department at Northwestern Electric Cooperative, Inc. at 580-256-7425 or 1-800-375-7423.



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