By the community, for the community

October is National Co-op Month

W hen you think of October, pumpkins, beautiful fall foliage and Halloween naturally come to mind. But October is notable for another reason—it’s National Co-op Month! This is the time of year when cooperatives across the country, including NWEC, celebrate who we are and more importantly, the members we serve.

Cooperatives are different than other types of businesses. When the market declines to offer a product or service, or does so at a very high price, co-ops intervene to fill the need.

Similar to how NWEC was built by members who came together to bring electricity to our communities, cooperatives are conveners for the common good. Your electric co-op exists to provide safe, reliable and affordable energy to you, the members of the co-op. Equally important is our mission to enrich the lives of the members we serve.

As a co-op, we are well-suited to meet the needs of the community because we are locally governed. NWEC’s leadership team and employees live right here in the community. Our board of directors, who helps set long-term priorities for the co-op, live locally on co-op lines. These board members have been elected to the position by neighbors like you.

We know our members (that’s you!) have a valuable perspective. That’s why we are continually seeking your input. Whether through community events, our social media channels or the annual meeting, we want to hear from you.

Our close connection to the community ensures we get a first-hand perspective on local priorities, thereby enabling us to make more informed decisions on long-term investments, such as community solar programs, equipment and technology upgrades, and electric vehicle programs.

Another feature that sets our co-op apart from a traditional utility is one of our core principles, “Concern for Community.” We support local organizations like United Fund, Red Cross and Salvation Army by helping them raise funds for their programs that benefit our communities.

We work closely with our local schools to provide safety demonstrations, award college scholarships and support their various activities and events. NWEC participates in the Electric Cooperative Youth Tour, where we take our community’s brightest young people to Washington, D.C., for a week to experience democracy in action. We also send eighth-graders to Energy Camp where they learn how cooperatives were formed and about the cooperative business model.

Ultimately, the larger community benefits from these programs because of you and your neighbors. You empower the co-op through your membership and through your participation in and support of these programs.

We hope you will think of NWEC as more than just your energy provider. Think of us as a local business that supports this community and powers economic development and prosperity for the people.

We will continue to learn from our members about their priorities so that we can better serve you—because your electric co-op was built by the community, for the community.
NORTHWESTERN ELECTRIC COOPERATIVE, INC.

Operating In Beaver, Dewey, Ellis, Harper, Major, Woods and Woodward Counties in Oklahoma

TYSON LITTAU
CHIEF EXECUTIVE OFFICER

BOARD OF TRUSTEES
Kenny Knowles, Pres......................Arnett
Ray Smith, Vice-Pres.....................Taloga
John Bruce, Jr., Sec.-Treas. ..........Sharon
Marvin Wilkinson ......................Buffalo
Clair Craighead .........................Woodward
Jeff McIntosh .........................Mooreland
Duane Henderson .......................Mooreland
Darla Young .........................Buffalo
Gilbert Perkins .........................Gate
Jonna Hensley .........................Editor
John Meinders .........................Attorney

IN CASE OF TROUBLE CALL:
24 HOUR EMERGENCY
1-877-9NOPOWER (877.966.7693)

OFFICE HOURS
8 AM TO 4:30 PM
MONDAY-FRIDAY

ADDRESS
P.O. BOX 2707
WOODWARD, OK 73802
2925 WILLIAMS AVENUE
WOODWARD, OK 73801

NOTICE
A copy of NWEC Bylaws will be made available for any member upon request.

Web page: www.nwecok.coop
E-mail: nwec@nwecok.coop

NWEC is an equal opportunity provider and employer.

July 2019 Operating Report

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<thead>
<tr>
<th></th>
<th>2018</th>
<th>2019</th>
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<tbody>
<tr>
<td>Revenue - Billing</td>
<td>3,019,174</td>
<td>3,107,391</td>
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<tr>
<td>Cost of Power</td>
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<tr>
<td>Miles of Lines</td>
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<td>Members Connected</td>
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<tr>
<td>Density per Mile</td>
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<td>Average Member KWH</td>
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<tr>
<td>KWH Sold</td>
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<tr>
<td>Expense per Mile</td>
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<td>581</td>
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</tbody>
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IS VAMPIRE ENERGY
HAUNTING YOUR ELECTRIC BILL?

DID YOU KNOW?
- Vampire energy is the power appliances consume when they’re switched off or in a standby mode but still plugged in.
- Any product in your home that plugs in will continuously draw power - even when you’re not using it!
- It’s estimated that vampire energy wastes up to 10% of your total home electronics energy usage!*

Beware of these Common Culprits

Laptop  Charger  Game  Coffee  Microwave
Console  Maker

How can you take control of this ghoulish annoyance?
- Unplug the devices that you don’t frequently use.
- Use a power strip for clusters of plugs for a one-click off switch.
- Switch off electronics you notice are warm.

*Source: Department of Energy
Looking for missing members

If your name is on our missing member list for capital credits, please submit a Capital Credit Update Form. If you are the heir or executor for someone listed below, please submit the Estate Refund Form. Some of the estates listed have already received their capital credits from NWEC. They are listed again because the estates are due capital credits from Western Farmers Electric Cooperative. Forms are available at www.nwecok.coop. Click on the Capital Credit tab under Account Services, or you can request a form by contacting our office at 800.375.7423, 580.256.7425 or emailing cc@nwecok.coop.

Abbott Donald R
Abernathy John
Adkins Rebecca
Aitkens George
Akins M L (Joe)
Alcaraz George
Alexander Joyce
Allen Philip S
Alvarado Roberto
Anderson Arlo
Anson William
Arando Rosa E
Archer Ricky
Armstrong Jay
Arrington Richard
Ashpaugh Floyd
Ashpaugh Leon
Atta Bryan
Atteberry Lyndel E
Atwell Kenneth
Ayers Rick
Aytes Rita
Bailey Lee A
Bailey Minnie I
Baker Marvin
Baker Matt
Baker Tracie L
Baker W C Estate
Ballard Ronald
Barefoot Pearlene
Barnett Carmon
Barnett Orville Or Jean
Barries Michelle
Barwis Paul
Bateman Donna
Bateman William J
Bates H C
Baty Lottie
Baxter Cheryl J
Baxter James & Hazel
Bellew Ryan & Sheila
Bentley Irene C
Berthoff Duaily
Beverly Paul
Biffle Jerry L
Bilbo Jeff
Bird Charles G Estate
Bishop Shasta
Bisig Ricky L
Boxer Phillip
Black Stanley
Blackwell Crystal
Blagg Sandra
Bond R L
Bonnett Harry M
Bookstore Brian
Booth Shannon M
Booth Rayln
Boston Charles Jr
Bower Jennifer
Bowman Carl R
Bradhaw Sharon G
Brady John D
Brailey William Estate
Branson Darrel
Branson Wade
Braudrick Bill
Bridal Buchanan Sharon
Brittain Larry J
Broadstreet Violet
Brooks Carrie
Brown Dennis L
Brown John W
Brown Kurt M
Bruster Anita
Bryant Brad
Bryant Maynard
Buoy Steve
Burchett Lyle
Burger Duane D
Burgess Freida
Burgess Jimmy
Burnett C Taylor
Burns Annette
Burns John D Jr
Burt James & Megan
Calhoun Stephen
Calcutt Johnny L
Callaway Leonard Estate
Campbell-Stacey Y
Cannon Kim
Carter Marie
Carter Mildred
Case Vernon
Castillo Javier
Chapman Ariane
Chapman Brian
Chapman Rita
Charmasson C A
Chais Talley A
Chrisman Eli
Chumley Mark
Ciesiakla Delores
Clark Christi
Clark Ladonna
Claycomb B D
Clayton Lyle
Clem Martin B
Cleveland Monica
Coats Shawn
Cockrell Earli
Coffelt Ryan
Coibert Bruce
Coleman Marge
Combs Charles
Compton Grover
Compton Levi
Compton Marjorie
Connelly Jerry L
Conner L E
Copeland Robert
Corbin Bessie
Cosgrave Robert
Coulson Johnie T

Hidden account number contest

Last month’s numbers went unclaimed. They belonged to Alan Charmasson and Kyle Johnson.

We have hidden two account numbers somewhere in the articles in this newsletter. The numbers will always be enclosed in parentheses and will look similar to this example (XXXXXX).

If you recognize your account number, all you have to do is give us a call on or before the 8th of the current month and we’ll give you a credit on your bill for the amount stated.

This month’s numbers are worth $75 each. Happy hunting!

Country cooking

Pumpkin Gingerbread

3 cups sugar
1 cup vegetable oil
4 eggs
2/3 cup water
1 (15 ounce) can pumpkin puree
2 teaspoons ground ginger
1 teaspoon ground allspice
1 teaspoon ground cinnamon
1 teaspoon ground cloves
3 1/2 cups all-purpose flour
2 teaspoons baking soda
1 1/2 teaspoons salt
1/2 teaspoon baking powder

Preheat oven to 350 degrees F (175 degrees C). Lightly grease two 9x5 inch loaf pans.

In a large mixing bowl, combine sugar, oil and eggs; beat until smooth. Add water and beat until well blended. Stir in pumpkin, ginger, allspice, cinnamon and clove.

In a medium bowl, combine flour, soda, salt and baking powder. Add dry ingredients to pumpkin mixture and blend just until all ingredients are mixed. Divide batter between prepared pans.

Bake in preheated oven until toothpick comes out clean, about one hour.
We’re always looking out for you
Check out our value added services for members

As a member-owned business, NWEC is committed to serving you better by providing services and programs that will improve your quality of life and enhance our local communities. Please take a moment to read over some of the different services we offer.

Payment Options

► Automatic Bank or Credit Card Draft: Sign up for NWEC’s automatic draft program and your electric bill is paid from your bank account or credit card by the 10th of every month.
► Pay By Phone: Pay your bill by phone anytime day or night with a check, debit or credit card by calling 580.377.1414. The automated system speaks both English and Spanish, and there are no additional fees.
► Prepaid metering: Our prepaid program allows you to pay-as-you-go with no deposit, no late fees and no disconnect fees EVER! Prepaid metering puts you in control of your electric account balance and energy use.
► Online Bill Payments: Pay your bill online at www.nwecok.coop. For questions about online bill pay, call 800.375.7423 or 580.256.7425.
► Mobile App: Pay your bill using our mobile app. To locate the app, type “NWEC” in the search bar.
► Average Monthly Payment Plan: NWEC’s levelized payment plan evens out bills by averaging your use over the past 12 months. This can be especially helpful during cold winters and hot summers when your electric use spikes.
► PaySite Kiosk: A PaySite kiosk is located at our offices in Woodward and Buffalo. The kiosk is accessible 24 hours a day, seven days a week, and accepts cash for the exact amount, check payments, and credit or debit cards. There are no additional fees. Instructions and receipts are available in both English and Spanish.

Value Added Services

► Member Portal: Use our member portal to help manage your energy use. Simply log on to your account and click the “My Usage” tab.
► Outage Texting: You can report an outage by using our outage texting service. Signing up is easy! Go to our website at www.nwecok.coop, click on the outage texting icon and provide your account information.
► Co-op Connections: NWEC’s Co-op Connections savings card will earn you discounts and savings at participating local, state and national businesses. The card will also save you from 10 to 50 percent on prescription medicines.
► ERC Loans: Talk to NWEC about financing your next air source or ground source heat pump and energy efficiency home improvements such as new windows, insulation, etc.
► Rebates: NWEC offers rebates for installing high efficiency air source heat pumps, ground source heat pumps, and water heaters.
► Energy Audits: NWEC offers free home energy audits for members. Energy specialists carefully inspect your home, point out areas of energy loss, and work with you to find affordable solutions.
► Youth Programs: NWEC believes in supporting our local youth. NWEC offers programs such as the Rural Electric Youth Tour for high school juniors, YouthPower Energy Camp for eighth graders, Watts Up Kids Camp for 1st-3rd grade students, and the Fanning-Fussell Scholarship.

Have a question? Call us right here at home! For details on these services, please call our Woodward office at 800.375.7423 or 580.256.7425. To reach the Buffalo office, call 580.735.2566 or 800.259.2566.