

# Northwestern Electric News

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Your Touchstone Energy® Cooperative 

October 2016

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The future is looking bright as construction nears completion on a community solar farm at NWEC's Woodward facility. Watch for more details in the upcoming months about the opportunities the solar field offers our members.

## Cooperatives build brighter futures

Being part of a cooperative means being part of something special. NWEC is celebrating National Cooperative Month in October, along with 40,000 other cooperative businesses serving more than 120 million people nationwide.

“Cooperatives Build” is the theme of this year's National Cooperative Month. This year's theme is excellent, because there are so many ways that cooperatives help to build a stronger rural America.

### Cooperatives Build Trust

Most co-ops strive to adhere to seven key cooperative principles, which combine to help build trust between the co-op, its members and the community. For example, the first principle is Voluntary and Open Membership, which means that we are a voluntary organization open to all people to use our services and willing to accept the responsibility of membership. The second principle, Democratic Member Control, gives

members a voice in the cooperative's policies and decisions. Our members have equal voting rights—one member, one vote.

### Cooperatives Build Community

The seventh cooperative principle is Concern for Community. Cooperatives work for the sustainable development of their communities through employee involvement in local organizations, through charitable contributions to community efforts and through support for schools.

### Cooperatives Build Jobs

Cooperatives generate jobs in their communities, keep profits local and pay local taxes to help support community services. Cooperatives often take part in community improvement programs, ensuring that everyone has an opportunity to benefit from the cooperative experience.

### Cooperatives Build Brighter Futures

In the 1930s, rural America needed electricity just as much as anyone. It was a major challenge that big utili-

ties weren't interested in tackling. So the men and women of rural America banded together and made it happen. Friends and neighbors worked together to improve their lives by forming the electric cooperatives.

NWEC continues to find ways to improve our members' lives by utilizing advanced technologies. We're in the process of installing smart meters to keep reliable power flowing to your home and the smart grid running efficiently.

**NWEC is also partnering with Western Farmers Electric Cooperative to offer a renewable energy option. Construction is currently in progress on a solar community farm located at our Woodward facility. Watch for more details in future issues of *Northwestern Electric News*.**

As we celebrate National Co-op Month, we want to thank our members. Without you, we wouldn't exist.

**NORTHWESTERN ELECTRIC COOPERATIVE, INC.**

Operating In Beaver, Dewey, Ellis, Harper, Major, Woods and Woodward Counties in Oklahoma

**TYSON LITTAU**  
**CHIEF EXECUTIVE OFFICER**

**BOARD OF TRUSTEES**

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**IN CASE OF TROUBLE CALL:**  
**24 HOUR EMERGENCY**  
**1-877-9NOPOWER (877.966.7693)**

**OFFICE HOURS**  
**8 AM TO 4:30 PM**  
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**ADDRESS**  
**P.O. BOX 2707**  
**WOODWARD, OK 73802**  
**2925 WILLIAMS AVENUE**  
**WOODWARD, OK 73801**

**NOTICE**

A copy of NWEC Bylaws will be made available for any member upon request.

**Web page: [www.nwecok.coop](http://www.nwecok.coop)**  
**E-mail: [nwec@nwecok.coop](mailto:nwec@nwecok.coop)**



**“NWEC is an equal opportunity provider and employer.”**



**Larry Stebens, area supervisor for NWEC, cuts the ribbon during a ceremony held in September to commemorate the opening of the new Buffalo office. Representatives from the board of directors, management, employees and former employees assisted Stebens with the ribbon cutting.**

**Ribbon-cutting ceremony held for new Buffalo office**

Northwestern Electric held a ribbon-cutting ceremony on Thursday, Sept. 1, to celebrate the completion of the new Buffalo office. Officials from NWEC, Buffalo Chamber and the surrounding community gathered in front of the new building to commemorate the opening of the facility. (999938001)

CEO Tyson Littau welcomed attendees to the event and gave a brief

history of NWEC’s presence in the community. He then thanked the Buffalo members for their support. Larry Stebens, area supervisor for NWEC, also thanked everyone for their support and concluded the event with the ceremonial cutting of the ribbon.

Following the ceremony, NWEC employees treated those in attendance to cookies and punch and a tour of the new facility.

**July 2016 Operating Report**

	<b>2015</b>	<b>2016</b>
Revenue - Billing .....	3,019,242	3,004,605
Cost of Power.....	1,797,605	1,816,226
Miles of Lines .....	4,978	4,991
Members Connected .....	11,966	11,884
Density per Mile .....	2.40	2.38
Average Member KWH .....	2,588	2,617
Average Bill .....	252	253
KWH Purchased.....	33,232,000	34,331,213
KWH Sold.....	30,972,000	31,099,848
Income per Mile.....	610	606
Expense per Mile .....	573	574

## Looking for missing members

If your name is on our missing member list for capital credits, please submit a Capital Credit Update Form. If you are the heir or executor for someone listed below, please submit the Estate Refund Form. These forms are available at [www.nwecok.coop](http://www.nwecok.coop). Click on the Capital Credit tab under Account Services, or you can request a form by contacting our office at 800.375.7423, 580.256.7425 or emailing [cc@nwecok.coop](mailto:cc@nwecok.coop). All requests must be made in writing.

ARANDA ARMANDO	BROWN DON D	CHESNUT STEVE	DEWITT RICK	FLOCK DARWIN P JR
ARNOLD DIANA M	BROWN JOHN Y	CLARK DAVID-SEILING OK	DEZORT ARTHUR	FLORES ADAN
ARY SEAN C	BROWN PEGGI B	CLEVELAND DONALD E	DIES JANET D	FLORES ANTONIO OR
BAGGERLY JERRY	BROWN WILMA E	COCKRELL DAN	DIETRICH WENDI	NORMA
BAIRD KIP	BRUNE ELAINE	COLEMAN ANNE	DOBBS JEFF A	FREDERICK PAM
BAKER SHAUNA	BRUNE FRANKLIN	COLLEY M DAVID	DOUTHITT JON	FULTON JANISSA
BALLARD BRYAN	BRUNER LINDA S	COLVARD SHERILYN	DOWNS ALLEN	GARCIA ALEJANDRO
BARANSY DORIS W	BUCKNER LONNIE	COMSTOCK RODNEY	DROZDIK FRANK	GATES FRANKLIN
BAY NATHAN J	BULLOCK CHARLES	CONINE DORTHA L	DYAVANAPALLI KISHAN	GAY HAROLD
BEARDEN BRUCE	BURDINE PETRA	COOK MELVIN H	EASTER DAVID	GEDDES DANIEL
BENTIN ALICE C	BURROW DAVID	CORNELIUS REBECCA A	ELLIOTT ANGIE	GENSLER WILLIAM G
BENTLEY IRENE C	BUTTRUM JENNIFER &	COVALT BRYAN	ENLOW JACK	GERDES GREG G
BERG COLIN B	SCOTT	COVALT DAVID	ESTEP TOM	GERLACH CHRIS
BERG W A	CAIN FRANCES	CROUCH GEORGE	EVANS ERIC D	GLENNIE LARRY
BEUKE BOB	CALDWELL JOSH	D D CATTLE CO	EVANS JOHNNY R	GODDARD JEFFREY D
BLESNER TERRI L	CAMPBELL CLAYTON	DAVIS DORIS R	FAGALA LADENA	GRACE JOHN W
BLITCH JAMES	CANFIELD CHARLES JR	DAVIS HARVEY W	FANMAN RICHARD	GREGORY DORLA
BOLES LINDA	CASTOR CLAUDE	DELGADO GLORIA	FARRIS DIXIE	GRIMES ROSS DR.
BOURASSA DERRIC	CAWLEY EDWARD	DELMAGE MARK	FARTHING DOUG	GROTHE IRVIN
BREON MERL	CENICEROS ERNESTO	DENTON GEORGE	FIELDS FRANCES E	GUNN JAMES
BROADBENT TRACY F	CHANCELLOR SHEILA	DETRIXHE BENJAMIN	FILE RAYMOND	
BROWN BOBBY D	CHESNUT CHARLES L	DEVON MICHAEL SHANE	FIRTH DEBBIE	

### Hidden account number contest

Congratulations to Lowell Fields and Virgie Morris for recognizing their account numbers last month. The third number belonged to Alvin Barber.

We have hidden two account numbers somewhere in the articles in this newsletter. The numbers will always be enclosed in parentheses and will look similar to this example (XXXXXX).

If you recognize your account number, all you have to do is give us a call on or before the 8th of the current month and we'll give you a credit on your bill for the amount stated.

This month's numbers are worth \$25 each. Happy hunting!

### Cooking

#### Pumpkin Spice Latte

- 1 cup milk**
- 2 tablespoons pumpkin puree**
- 1 tablespoon sugar**
- 1/4 teaspoon pumpkin pie spice**
- 1/4 teaspoon pure vanilla extract**
- 1/4 cup hot espresso or strong brewed coffee**
- Sweetened whipped cream, for serving**



Combine the milk, pumpkin puree, sugar, pumpkin pie spice and vanilla in a medium microwave safe bowl, cover the bowl with plastic wrap and vent with a small hole. Microwave until the milk is hot, 1 to 2 minutes. Whisk vigorously until the milk mixture is foamy, about 30 seconds.

Pour the espresso or coffee into a large mug and add the foamed milk. Top with whipped cream and a sprinkle of pumpkin pie spice.

# We're always looking out for you

## Check out our value added services for members

**A**s a member-owned business, Northwestern Electric is committed to serving you better by providing services and programs that will improve your quality of life and enhance our local communities. Please take a moment to read over some of the different services we offer.

### Payment Options

► **Automatic Bank or Credit Card Draft:** Sign up for NWECC's automatic draft program and your electric bill is paid from your bank account or credit card by the 10th of every month.

► **Pay By Phone:** Pay your bill by phone anytime day or night with a debit or credit card by calling 580.377.1414. The automated system speaks both English and Spanish and there are no additional fees.

► **Prepaid metering:** Our prepaid program allows you to pay-as-you-go with no deposit, no late fees and no disconnect fees *EVER!* Prepaid metering puts you in control of your electric account balance and energy use. (5879002)

► **Online Bill Payments:** Pay your bill online at [www.nwecok.coop](http://www.nwecok.coop). For questions about online bill pay, call 800.375.7423 or 256.7425.

► **Mobile App:** Pay your bill using our mobile app. To locate the app, type "NWECC" in the search bar.

► **Average Monthly Payment Plan:** NWECC's leveled payment plan evens out bills by averaging your use over the past 12 months. This can be especially helpful during cold winters and hot summers when your electric use spikes.

► **PaySite Kiosk:** NWECC has a PaySite kiosk at our offices in Woodward and Buffalo. The kiosk is accessible 24 hours a day, seven days a week, and accepts cash, check payments and credit or debit cards. There are no additional fees. Instructions and receipts are available in both English and Spanish.

► **Outage Texting:** You can report an outage by using our outage texting service. Signing up is easy! Go to our website at [www.nwecok.coop](http://www.nwecok.coop), click on the outage texting icon and provide your account information.

► **Co-op Connections:** NWECC's Co-op Connections savings card will earn you discounts and savings at participating local, state and national businesses. The card will also save you from 10 to 50 percent on prescription medicines.

► **ERC Loans:** Talk to NWECC about financing your next air source or ground source heat pump and energy efficiency home improvements such as new windows, insulation, etc.

► **Rebates:** NWECC offers rebates for installing high efficiency air source heat pumps, ground source heat pumps, and water heaters.

► **Energy Audits:** NWECC offers free home energy audits for members. Energy specialists carefully inspect your home, point out areas of energy loss, and work with you to find affordable solutions.

► **Youth Programs:** NWECC believes in supporting our local youth. NWECC offers programs such as the Rural Electric Youth Tour for high school juniors, YouthPower Energy Camp for eighth graders, Watts Up Kids Camp for 1st-3rd grade students, and the Fanning-Fussell Scholarship.

**Have a question? Call us right here at home!** For details on these services, please call our Woodward office at 800.375.7423 or 580.256.7425. To reach the Buffalo office, call 580.735.2566 or 800.259.2566.

### Value Added Services

► **Member Portal:** Use our member portal to help manage your energy use. Simply log on to your account and click the "My Usage" tab.

## Statement of Nondiscrimination

In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, religion, sex, gender identity (including gender expression), sexual orientation, disability, age, marital status, family/parental status, income derived from a public assistance program, political beliefs, or reprisal or retaliation for prior civil rights activity, in any program or activity conducted or funded by USDA (not all bases apply to all programs). Remedies and complaint filing deadlines vary by program or incident.

Person with disabilities who require alternative means of communication for program information (e.g., Braille, large print, audiotape, American Sign Language, etc.) should contact the responsible Agency or USDA's TARGET Center at (202)720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800)877-8339. Additionally, program information may be made available in languages other than English.

To file a program discrimination complaint, complete the USDA Program Discrimination Complaint Form, AD-3027, found online at [http://www.ascr.usda.gov/complaint\\_filing\\_cust.html](http://www.ascr.usda.gov/complaint_filing_cust.html) and at any USDA office or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by:

- (1) mail: U.S. Department of Agriculture  
Office of the Assistant Secretary for Civil Rights  
1400 Independence Avenue, SW  
Washington, D.C. 20250-9410;
- (2) fax: (202) 690-7442; or
- (3) email: [program.intake@usda.gov](mailto:program.intake@usda.gov)

NWECC is an equal opportunity provider and employer.