

Northwestern Electric News

Vol. 65 Number 12

Your Touchstone Energy® Cooperative



October 2014

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We're always looking out for you Check out our value added services for members

As a member-owned business, Northwestern Electric is committed to serving you better by providing services and programs that will improve your quality of life and enhance our local communities. We want to make sure you're aware of the many member benefits offered by your co-op. Please take a moment to read over some of the different services we offer.

Payment Options

► Automatic Bank or Credit Card

Draft: Sign up for NWECC's automatic bank draft program and your electric bill is paid every month via automatic draft from your bank account or via credit card on the 10th of the month.

► **SelectPay:** Our SelectPay program allows you to pay-as-you-go, giving you the opportunity to pay when you want, in the amounts you want. SelectPay puts you in control of your electric account balance and energy use. (15111001)

► **Online bill payments:** Pay your bill online at www.nwecok.coop. For questions about online bill pay, call 800.375.7423 or 256.7425.

► **Mobile App:** Pay your bill using our mobile app. To locate the app, type "NWECC" in the search bar.

► **Pay By Phone:** Pay your bill by phone anytime day or night with a debit or credit card by calling

888.252.9372. The automated system speaks both English and Spanish and there are no additional fees.

► **Average Monthly Payment Plan:** NWECC's leveled payment plan evens out bills by averaging your use over the past 12 months. This can be especially helpful during cold winters and hot summers when your electric use spikes.

► **PaySite Kiosk:** NWECC has a PaySite kiosk at our main office in Woodward. The kiosk is accessible 24 hours a day, seven days a week, and accepts cash, check payments and credit or debit cards and there are no additional fees. Instructions and receipts are available in both English and Spanish.

Value Added Services

► **Outage Texting:** You can report an outage by using our outage texting service. Signing up is easy! Go to our website at www.nwecok.coop, click on the outage texting icon and provide your account information.

► **Co-op Connections:** NWECC's Co-op Connections savings card will earn you discounts and savings at participating local, state and national businesses. The card will also save you from 10 to 50 percent on prescription medicines.

► **ERC Loans:** Talk to NWECC about financing your next air source or ground source heat pump and energy efficiency home improvements such as new windows, insulation, etc.

► **Rebates:** NWECC offers rebates for installing high efficiency air source heat pumps, ground source heat pumps, and water heaters.

► **Energy Audits:** NWECC offers free home energy audits for members. Energy specialists carefully inspect your home, point out areas of energy loss, and work with you to find affordable solutions.

► **Youth Programs:** NWECC believes in supporting our local youth. NWECC offers programs such as the Rural Electric Youth Tour for high school juniors, YouthPower Energy Camp for eighth graders, Watts Up Kids Camp for 1st-3rd grade students, and the Fanning-Fussell Scholarship.

Have a question? Call us right here at home! For details on these services, please call our Woodward office at 800.375.7423 or 256.7425. To reach the Buffalo, office call 735.2566 or 800.259.2566.

Statement of Nondiscrimination

NWECC is an equal opportunity provider and employer.

If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, found online at http://www.ascr.usda.gov/complaint_filing_cust.html, or at any USDA office, or call 866.632.9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, by fax 202.690.7442 or email at program.intake@usda.gov.

**NORTHWESTERN
ELECTRIC
COOPERATIVE, INC.**

Woodward, Oklahoma
Operating In
Beaver, Dewey, Ellis, Harper,
Major, Woods and Woodward
Counties in Oklahoma

**TYSON LITTAU
CHIEF EXECUTIVE OFFICER**

BOARD OF TRUSTEES

- Kenny Knowles, Pres. Arnett
- Ray Smith, Vice-Pres. Taloga
- John Bruce, Jr., Sec.-Treas. Sharon
- Marvin Wilkinson Buffalo
- Clair Craighead Woodward
- Wayne Hall Mooreland
- Duane Henderson Mooreland
- Lee Huckaby Selman
- Gilbert Perkins Gate
- Jonna Hensley Editor
- Michael W. Mitchel Attorney

**IN CASE OF TROUBLE CALL:
24 HOUR EMERGENCY
1-877-9NOPOWER
877.966.7693**

- If no answer call:
- John Kirkwood 580.866.3245
 - Bob Appell 580.273.4088

NOTICE

A copy of NWEC Bylaws will be made available for any member upon request.

**Web page: www.nwecok.coop
E-mail: nwec@nwecok.coop**

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October is national cooperative month
Celebrate the power of working together

Every October, cooperatives are recognized for the qualities that make the business model unique. Seven cooperative principles set us apart from other businesses: voluntary and open membership; democratic member control; member’s economic participation; autonomy and independence; education, training and information; cooperation among cooperatives; and concern for community.

This Co-op Month, we’re focusing on “The Electric Co-op Connection: Discover the meaning of membership.” (Be sure and read the article on page one about our value added services.) Co-ops exist to serve their members, but (323601001) they also play a major role in their local communities.

Cooperative membership is unique. Electric cooperatives are committed to providing members with safe, reliable and affordable electricity, but there’s more to it than that. We’re local, and that means we care about our community. This is why we participate in programs such as Youth Tour, safety demonstrations, scholarships, and the list goes on.

Northwestern Electric is proud to be part of America’s cooperative network,

which includes more than 47,000 cooperative businesses.

Electric co-ops provide power for many Oklahomans, with 28 electric co-ops serving more than 392,000 members. Other co-op businesses thrive in our state, too, with Oklahoma’s co-op economy employing almost 7,000 residents.



Jonna Hensley

Northwestern Electric is one of more than 900 electric cooperatives, public utility districts and public power districts serving 42 million people in 47 states.

In the 1930s, rural America needed electricity just as much as anyone else. It was a major challenge that big utilities weren’t interested in tackling. So, the men and women of rural America banded together and made it happen.

And that’s why we celebrate in October—we celebrate the power of working together for the common good and bettering the quality of life for our friends and neighbors.



July 2014 Operating Report

	2013	2014
Revenue - Billing	2,953,425	3,174,270
Cost of Power	1,870,692	2,187,651
Miles of Lines	4,940	4,956
Members Connected	11,691	11,829
Density per Mile	2.37	2.39
Average Member KWH	2,762	2,618
Average Bill	252.62	268.35
KWH Purchased.....	34,327,317	34,278,850
KWH Sold.....	32,292,498	30,967,979
Income per Mile.....	591	644
Expense per Mile	539	642

Looking for missing members

If your name is on our missing member list for capital credits, please submit a Capital Credit Update Form. If you are the heir or executor for someone listed below, please submit the Estate Refund Form printed on page 4. These forms are also available at www.nwecok.coop. Click on the Capital Credit tab under Account Services, or you can request a form by contacting our office at 800.375.7423, 256.7425 or emailing cc@nwecok.coop. All requests must be made in writing.

NEILL EDNAIRL A ESTATE	PUGH DANIEL	SCOTT LORI L	STINSON OMA	WALTON WILLIAM ERICK
NEVELS ROBERT	RADER DON L	SEATON JEFF	STOLZY BECKY	WARD BRENDA
NIELSEN FLORENCE	RALSTON ROBERT F	SEEMAN MARVIN	STORY AUDREY L	WARD WAYNE
NORMAN C E	RAMIREZ DOMINIC	SELLERS GEARY	STREAVEL JERRY D	WATKINS PAULINE
NUNEZ MARIO	RAYMER CURTIS L	SELMAN JUSTIN	STRICKLAND TOM	WATSON GARY LESLIE
NUSSER DEBRA J	RICHARD R C	SHADDIX KELLY	STUCKER RAYE LYN	WAUGH EDITH
NUTTER HENRY R	RICHARDSON LORETTA	SHAHAN MARILYN K	STUMP SUSAN L	WEBER DANIEL
OHAIR CURTIS	RIDENOUR DANNY	SHEPHERD TERRY	SUMMERS SCOTT	WEEMS CHESTER J
OQUINN OWENS	RITCHIE JUDON	SHIPP BUDDY	SWALLOW DEBBIE	WEISNER LISA
PAGE MICKIE	ROBERSON LEAMON	SMITH CURTIS	SWENN DAVE	WHITE JOEY
PAINÉ SHARON	ROGERS KELLY	SMITH ROBERTA L	SWINFORD BILLY	WHITESHIRT VIRGIL
PARHAM PAUL	ROSE RICHARD	SMITH TIMOTHY J	SYMONS ANNETTE	WHITLEY LES
PARKS DON	RUPPEL JENNIFER	SNELL CELIA	TATE ROBERT L	WILDMAN LYNN
PARR JERRY D	RUTTMAN DENNIS	SNELL G W JR	TAYLOR MIKEAL	WILLIAMS DONALD
PARSONS KIM	SAINATO ED P	SOLIS FRANCISCO	THOMPSON DARLENA	WILLIAMS JARED
PATRICK MIKE	SALAZAR REBECCA	SOUPENE J C	THOMPSON EDWARD L	WILLIAMS LENNARD
PERCIFIÉLD GEORGE M	SALLEE ROGER A	SPAULDING LISA	THOMPSON EVELYN	WILSON A D
PHILLIPS PATSY	SAWYER JAMES L	SPENCER DOUG	VALENCIANA JOSE	WILSON BARRY
PORRAS SERVANDO	SCHLEDER DENNIS	SPITZMILLER FE	VALENTINE ALICE	WITCHEY GENE
POWLESS FLOYD L	SCHONLAU MILDRED	STECKLEIN WENDY	VALENTINE MARSHA	WRIGHT KATHY
PRICHARD ARLYN	SCHROEDER RICK	STEPHENS CONNIE	VAN HOOSER SHARON	YAHOLA BARRY
PRINCE KIM H	SCOTT GREG	STIDHAM TAMMY J	VANDERMEY JAMES	

Hidden account number contest

Congratulations to William Walker for recognizing his account number in last month's newsletter. The other number belonged to Dennis Bludau.

We have hidden two account numbers somewhere in the articles in this newsletter. The numbers will always be enclosed in parentheses and will look similar to this example (XXXXXX).

If you recognize your account number, all you have to do is give us a call on or before the 8th of the current month and we'll give you a credit on your bill for the amount stated.

This month's numbers are worth \$25 each. Happy hunting!

Cooking

Fluffy Caramel Apple Dip

- 1 package (8 ounces) cream cheese, softened**
- 1/2 cup packed brown sugar**
- 1/4 cup caramel ice cream topping**
- 1 teaspoon vanilla extract**
- 1 cup marshmallow creme**
- 3 medium tart apples**
- 2 tablespoons lemon juice**
- 2 tablespoons water**



In a small bowl, beat the cream cheese, brown sugar, caramel topping and vanilla until smooth; fold in marshmallow creme. Cut apples vertically into thin slices.

In a small bowl, combine lemon juice and water; toss apple slices in lemon juice mixture.

Using Halloween cutters, cut out the center of each slice. Serve apple slices and cutouts with dip.

Yield: 2 cups

Incomplete forms cannot be processed

(NWEC only) Form rec'd by _____



2925 Williams Avenue, Woodward, OK 73801

Phone (580) 256-7425 Fax (580) 254-2858

CAPITAL CREDITS ESTATE REFUND FORM**INFORMATION CONCERNING _____, (NAME OF DECEASED MEMBER)**

I, _____ (your name) was personally acquainted with the above named decedent.

My relationship to said decedent is _____ (friend, spouse, child, etc).

Did decedent leave a Will? _____ If so, attach a copy of the Final Decree or Distribution of Decedent's Estate**I will be required to provide a certified copy of the death certificate.**

Can the Capital Credits be paid to the Estate of the Decedent? _____

Can the Capital Credits be paid to a Trust Account? _____ If so, name _____

Name of Decedent's spouse _____ Is spouse still living? _____

On the back of this form or on a separate page, list the following:

1. Name and address of all children born to or legally adopted by decedent.
2. Name and date of death of any deceased children of decedent.
3. Name and address of any children of any deceased son or daughter (listed above).
4. If decedent left no surviving spouse or children, give the following information in the following order: Parents, if living; brothers and sisters, if died before decedent, list his/her children. If none of these, list surviving grandparents, nephews and nieces, uncles and aunts, cousins; if none, list nearest of kin.

I will indemnify, defend and hold NWEC harmless against any subsequent claim to or for these capital credit payments.

I understand that a copy of this certification will be released to any party making subsequent claim of the capital credits.

I am electing for this estate to receive a one-time refund of any unretired capital credits at a discounted present value rate.

SIGNATURE OF CLAIMANT_____
DATE_____
PHONE NUMBER OR EMAIL ADDRESS_____
ADDRESS_____
CITY_____
STATE_____
ZIP CODE**NOTARY: Signed or attested before me on this _____ day of _____, _____.**

Notary Signature _____

(SEAL)

FORM AND ATTACHMENTS WILL BE REVIEWED MONTHLY BY OUR ATTORNEY AND MANAGER, SUBJECT TO BOARD APPROVAL.