	orthwestern Ele	ectric
Vol. 65 Number 12	Your Touchstone Energy® Cooperative	October 2014

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# We're always looking out for you Check out our value added services for members

A

s a member-owned business, Northwestern Electric is committed to serving you better by providing services and programs that will improve your quality of life and enhance our local communities. We want to make sure you're aware of the many member benefits offered by your co-op. Please take a moment to read over some of the different services we offer.

#### **Payment Options**

- Pautomatic Bank or Credit Card Draft: Sign up for NWEC's automatic bank draft program and your electric bill is paid every month via automatic draft from your bank account or via credit card on the 10th of the month.
- ► SelectPay: Our SelectPay program allows you to pay-as-you-go, giving you the opportunity to pay when you want, in the amounts you want. SelectPay puts you in control of your electric account balance and energy use. (15111001)
- ▶ Online bill payments: Pay your bill online at www.nwecok.coop. For questions about online bill pay, call 800.375.7423 or 256.7425.
- ► Mobile App: Pay your bill using our mobile app. To locate the app, type "NWEC" in the search bar.
- ► Pay By Phone: Pay your bill by phone anytime day or night with a debit or credit card by calling

888.252.9372. The automated system speaks both English and Spanish and there are no additional fees.

- NWEC's levelized payment plan: NWEC's levelized payment plan evens out bills by averaging your use over the past 12 months. This can be especially helpful during cold winters and hot summers when your electric use spikes.
- ▶ PaySite Kiosk: NWEC has a PaySite kiosk at our main office in Woodward. The kiosk is accessible 24 hours a day, seven days a week, and accepts cash, check payments and credit or debit cards and there are no additional fees. Instructions and receipts are available in both English and Spanish.

#### Value Added Services

▶ Outage Texting: You can report an outage by using our outage texting service. Signing up is easy! Go to our website at www.nwecok.coop, click on the outage texting icon and provide your account information.

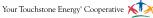
- ▶ Co-op Connections: NWEC's Co-op Connections savings card will earn you discounts and savings at participating local, state and national businesses. The card will also save you from 10 to 50 percent on prescription medicines.
- **ERC Loans:** Talk to NWEC about financing your next air source or ground source heat pump and energy efficiency home improvements such as new windows, insulation, etc.
- ▶ **Rebates:** NWEC offers rebates for installing high efficiency air source heat pumps, ground source heat pumps, and water heaters.
- ► Energy Audits: NWEC offers free home energy audits for members. Energy specialists carefully inspect your home, point out areas of energy loss, and work with you to find affordable solutions.
- ▶ Youth Programs: NWEC believes in supporting our local youth. NWEC offers programs such as the Rural Electric Youth Tour for high school juniors, YouthPower Energy Camp for eighth graders, Watts Up Kids Camp for 1st-3rd grade students, and the Fanning-Fussell Scholarship.

Have a question? Call us right here at home! For details on these services, please call our Woodward office at 800.375.7423 or 256.7425. To reach the Buffalo, office call 735.2566 or 800.259.2566.

### **Statement of Nondiscrimination**

NWEC is an equal opportunity provider and employer.

If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, found online at http://www.ascr.usda.gov/complaint\_filing\_cust.html, or at any USDA office, or call 866.632.9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, by fax 202.690.7442 or email at program.intake@usda.gov.



#### NORTHWESTERN ELECTRIC COOPERATIVE, INC.

Woodward, Oklahoma Operating In Beaver, Dewey, Ellis, Harper, Major, Woods and Woodward Counties in Oklahoma

### TYSON LITTAU CHIEF EXECUTIVE OFFICER

#### **BOARD OF TRUSTEES**

Kenny Knowles, Pres	Arnett
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Jonna Hensley	
Michael W. Mitchel	Attorney

#### IN CASE OF TROUBLE CALL: 24 HOUR EMERGENCY 1-877-9NOPOWER 877.966.7693

If no answer call:	
John Kirkwood	580.866.3245
Bob Appell	580.273.4088

#### NOTICE

A copy of NWEC Bylaws will be made available for any member upon request.

#### Web page: www.nwecok.coop E-mail: nwec@nwecok.coop

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# October is national cooperative month Celebrate the power of working together

Every October, cooperatives are recognized for the qualities that make the business model unique. Seven cooperative principles set us apart from other businesses: voluntary and open membership; democratic member control; member's economic participation; autonomy and independence; education, training and information; cooperation among cooperatives; and concern for community.

This Co-op Month, we're focusing on "The Electric Co-op Connection: Discover the meaning of membership." (Be sure and read the article on

page one about our value added services.) Co-ops exist to serve their members, but (323601001) they also play a major role in their local communities.

Cooperative membership is unique. Electric cooperatives are

committed to providing members with safe, reliable and affordable electricity, but there's more to it than that. We're local, and that means we care about our community. This is why we participate in programs such as Youth Tour, safety demonstrations, scholarships, and the list goes on.

Northwestern Electric is proud to be part of America's cooperative network,

which includes more than 47,000 cooperative businesses.

Electric co-ops provide power for many Oklahomans, with 28 electric co-ops serving more than 392,000 members. Other co-op



Jonna Hensley

businesses thrive in our state, too, with Oklahoma's co-op economy employing almost 7,000 residents.

Northwestern Electric is one of more than 900 electric cooperatives, public utility districts and public power districts serving 42 million people in 47 states.

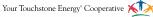
In the 1930s, rural America needed electric-

ity just as much as anyone else. It was a major challenge that big utilities weren't interested in tackling. So, the men and women of rural America banded together and made it happen.

And that's why we celebrate in October—we celebrate the power of working together for the common good and bettering the quality of life for our friends and neighbors.

OCTOBER IS NATIONAL CO-OP MONTH

July 2014 Operating Report			
	2013	2014	
Revenue - Billing	2,953,425	3,174,270	
Cost of Power	1,870,692	2,187,651	
Miles of Lines	4,940	4,956	
Members Connected	11,691	11,829	
Density per Mile	2.37	2.39	
Average Member KWH	2,762	2,618	
Average Bill	252.62	268.35	
KWH Purchased	34,327,317	34,278,850	
KWH Sold	32,292,498	30,967,979	
Income per Mile	591	644	
Expense per Mile	539	642	



### Looking for missing members

If your name is on our missing member list for capital credits, please submit a Capital Credit Update Form. If you are the heir or executor for someone listed below, please submit the Estate Refund Form printed on page 4. These forms are also available at www.nwecok.coop. Click on the Capital Credit tab under Account Services, or you can request a form by contacting our office at 800.375.7423, 256.7425 or emailing cc@nwecok.coop. All requests must be made in writing.

NEILL EDNAIRL A ESTATE **NEVELS ROBERT** NIELSEN FLORENCE NORMAN C E **NUNEZ MARIO** NUSSER DEBRAJ NUTTER HENRY R **OHAIR CURTIS OQUINN OWENS** PAGE MICKIE PAINE SHARON PARHAM PAUL PARKS DON PARR JERRY D PARSONS KIM PATRICK MIKE PERCIFIELD GEORGE M PHILLIPS PATSY PORRAS SERVANDO POWLESS FLOYD L PRICHARD ARLYN PRINCE KIM H

**PUGH DANIEL** RADER DON L RALSTON ROBERT F RAMIREZ DOMINIC RAYMER CURTIS L RICHARD R C **RICHARDSON LORETTA** RIDENOUR DANNY RITCHIE JUDON **ROBERSON LEAMON ROGERS KELLY ROSE RICHARD** RUPPEL JENNIFER **RUTTMAN DENNIS** SAINATO ED P SALAZAR REBECCA SALLEE ROGER A SAWYER JAMES L SCHLEDER DENNIS SCHONLAU MILDRED SCHROEDER RICK SCOTT GREG

SCOTT LORI L SEATON JEFF SEEMAN MARVIN **SELLERS GEARY** SELMAN JUSTIN SHADDIX KELLY SHAHAN MARILYN K SHEPHERD TERRY SHIPP BUDDY SMITH CURTIS SMITH ROBERTA L SMITH TIMOTHY J SNELL CELIA SNELL GW JR SOLIS FRANCISCO SOUPENE J C SPAULDING LISA SPENCER DOUG SPITZMILLER FE STECKLEIN WENDY STEPHENS CONNIE STIDHAM TAMMY J

STINSON OMA STOLZY BECKY STORY AUDREY L STREAVEL JERRY D STRICKLAND TOM STUCKER RAYE LYN STUMP SUSAN L SUMMERS SCOTT **SWALLOW DEBBIE SWENN DAVE SWINFORD BILLY** SYMONS ANNETTE TATE ROBERT L TAYLOR MIKEAL THOMPSON DARLENA THOMPSON EDWARD L THOMPSON EVELYN VALENCIANA JOSE VALENTINE ALICE VALENTINE MARSHA VAN HOOSER SHARON **VANDERMEY JAMES** 

WALTON WILLIAM ERICK WARD BRENDA WARD WAYNE WATKINS PAULINE WATSON GARY LESLIE WAUGH EDITH WEBER DANIEL WEEMS CHESTER J WEISNER LISA WHITE JOEY WHITESHIRT VIRGIL WHITLEY LES WILDMAN LYNN WILLIAMS DONALD WILLIAMS JARED WILLIAMS LENNARD WILSON A D WILSON BARRY WITCHEY GENE WRIGHT KATHY YAHOLA BARRY

## Hidden account number contest

Congratulations to William Walker for recognizing his account number in last month's newsletter. The other number belonged to Dennis Bludau.

We have hidden two account numbers somewhere in the articles in this newsletter. The numbers will always be enclosed in parentheses and will look similar to this example (XXXXXX).

If you recognize your account number, all you have to do is give us a call on or before the 8th of the current month and we'll give you a credit on your bill for the amount stated

This month's numbers are worth \$25 each. Happy hunting!



# Fluffy Caramel Apple Dip

1 package (8 ounces) cream cheese, softened

1/2 cup packed brown sugar

1/4 cup caramel ice cream topping

1 teaspoon vanilla extract

1 cup marshmallow creme

3 medium tart apples

2 tablespoons lemon juice

2 tablespoons water

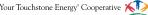


In a small bowl, beat the cream cheese, brown sugar, caramel topping and vanilla until smooth; fold in marshmallow creme. Cut apples vertically into thin slices.

In a small bowl, combine lemon juice and water; toss apple slices in lemon juice mixture.

Using Halloween cutters, cut out the center of each slice. Serve apple slices and cutouts with dip.

Yield: 2 cups



**Incomplete forms cannot be processed** 





2925 Williams Avenue, Woodward, OK 73801

Phone (580) 256-7425 Fax (580) 254-2858

#### **CAPITAL CREDITS ESTATE REFUND FORM**

INFORMATION CONCERNING		, (NAME OF DECEASED MEMBER)
I,	(your name) was personally ac	quainted with the above named decedent.
My relationship to said decedent is	(1	friend, spouse, child, etc).
Did decedent leave a Will?If so	, <u>attach</u> a copy of the <u>Final Dec</u>	ree or Distribution of Decedent's Estate
I will be required to provide a certified copy of	f the <u>death certificate</u> .	
Can the Capital Credits be paid to the Estate of	the Decedent?	
Can the Capital Credits be paid to a Trust Accou	unt? If so, name	
Name of Decedent's spouse	Is s	pouse still living?
On the back of this form or on a separate page	e, list the following:	
Parents, if living; brothers and siste	ceased children of decedent. of any deceased son or daughte e or children, give the following ers, if died before decedent, list ws and nieces, uncles and aunts gainst any subsequent claim to or freleased to any party making subs	er (listed above). g information in the following order: his/her children. If none of these, g, cousins; if none, list nearest of kin. for these capital credit payments. equent claim of the capital credits.
SIGNATURE OF CLAIMANT	DATE	PHONE NUMBER OR EMAIL ADDRESS
ADDRESS	CITY	STATE ZIP CODE
NOTARY: Signed or attested before me on this	day of	·
Notary Signature		
		(SEAL)

FORM AND ATTACHMENTS WILL BE REVIEWED MONTHLY BY OUR ATTORNEY AND MANAGER, SUBJECT TO BOARD APPROVAL.